



June 17, 2019

Dr. Patrecia Williams
Executive Director
Organization of Hope, Inc.
218 East Lexington St, Ste 600/601/700/100
Temple Hills, MD 21202

Dear Dr. Williams:

It is our great pleasure to inform you that the Council on Accreditation (COA) has approved the accreditation of **Organization of Hope, Inc.** through **June 30, 2022**. Let me again say how significant this achievement is! It represents the fulfillment of countless hours of hard work and the dedication of many people—most notably your staff and the members of your board and/or leadership. Please extend my congratulations to them.

This formal notification includes a list of programs and services for which **Organization of Hope, Inc.** is accredited, as well as your Final Accreditation Report (FAR). A plaque attesting to your agency's accredited status will be sent to you shortly.

Your Final Accreditation Report (FAR) is an important and incredibly valuable document. It contains the observations and recommendations of your Peer Reviewer colleagues based on your self-study and site visit. In essence, the FAR provides a unique view of your organization as seen through the eyes of highly experienced professionals. In it you will find a copy of the full accreditation ratings for all Purpose, Core, and Practice standards, identifying the Fundamental Practice standards. It may also contain any noted organizational strengths and areas for opportunities.

Please refer to the Promotional Tool Kit web page to find resources that can assist you with leveraging your organization's COA accreditation to internal and external stakeholders.

Private: <http://coanet.org/accreditation/private-organization-accreditation/promote-your-accreditation/>

Public: <http://coanet.org/accreditation/public-agency-accreditation/promote-your-accreditation/>

Canadian: <http://coanet.org/accreditation/canadian-organisation-accreditation/promote-your-accreditation/>

At the very least, however, we recommend that you provide relevant excerpts to those members of your staff who are directly responsible for the respective findings. Should you do so, please explain that the report is intended to be *constructive*, and that the goal is to provide specific, tangible examples of how they can make your organization even stronger and even better.

Jody Levison-Johnson
President & Chief Executive Officer

Phillip H. Redmond Jr.
Chair, Board of Trustees

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Council on Accreditation

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Organization of Hope, Inc.

Having said that, you should know that those ratings for which you did not demonstrate implementation should be addressed through your PQI process.

Even though they did not require correction in order to achieve accreditation, they will be made a part of your file and reviewed during your next accreditation cycle. Remember, COA accreditation is not an end in and of itself. Rather, it is a process by which your organization can consistently strive for and achieve new levels of excellence.

Finally, let me say that your relationship with COA does not end with this letter. Ours is a partnership. As such, I would ask that you feel free to share with me your ideas and concerns. Additionally, please feel free to contact Tobi Murch, Director of Volunteer Engagement, either by email at tmurch@coanet.org or by telephone at 212-797-3000, extension 272, if you have any questions. Together we can enrich the lives of children, individuals, and families in need everywhere.

We are proud to be associated with you and your colleagues. We wish you the very best in your continuing service to persons in your community. *That is the power of accreditation.*

Sincerely,

A handwritten signature in black ink, appearing to read 'Jody Levison-Johnson', with a long, sweeping flourish extending to the right.

Jody Levison-Johnson
President and Chief Executive Officer

Attachment



Organization of Hope, Inc.
 Organization ID: 617951
 Private Standards

Expiration date: June 30, 2022

The accreditation of Organization of Hope, Inc. includes the following services and associated programs:

Program Name	COA Service Standard(s)	Service Subsections	Address
DUI Education Program	Counseling Support & Education Svs (CSE)	CSE: Education and Support Group Svcs	218 E. Lexington Street, BALTIMORE, MD 21202
Mobile Treatment & Support Services Program	Psychiatric Rehabilitation Services (PSR)		218 E. Lexington Street, BALTIMORE, MD 21202
Psychiatric Rehabilitation Program for Adults	Psychiatric Rehabilitation Services (PSR)		218 E. Lexington Street, BALTIMORE, MD 21202
Psychiatric Rehabilitation Program for Adults	Psychiatric Rehabilitation Services (PSR)		3605 fairview ave, baltimore, MD 21215
Psychiatric Rehabilitation Program for Adults	Psychiatric Rehabilitation Services (PSR)		3605 springdale, baltimore, MD 21215
Psychiatric Rehabilitation Program for Adults	Psychiatric Rehabilitation Services (PSR)		4025 Belle Ave, Baltimore, MD 21216
Residential Treatment Program	Residential Treatment Services (RTX)		218 E. Lexington Street, BALTIMORE, MD 21202
Residential Treatment Program	Residential Treatment Services (RTX)		3605 fairview ave, baltimore, MD 21215
Residential Treatment Program	Residential Treatment Services (RTX)		3605 springdale, baltimore, MD 21215

Residential Treatment Program	Residential Treatment Services (RTX)		4025 Belle Ave, Baltimore, MD 21216
Organization of Hope Substance & Alcohol Program	Services for Mental Health/Substance Use (MHSU), Day Treatment Services (DTX)	MHSU: Svs for Substance Use Disorders	218 E. Lexington Street, BALTIMORE, MD 21202